

RETURN SLIP



If the delivered goods do not meet your expectations in terms of quality or color, you can return them to us within six months of purchase. Please note that we can only accept unused items in their original condition, including the banderole. Individual items from a yarn package cannot be returned.

How to return:

1. Carefully pack the items you wish to return.
2. Fill out this return slip and enclose it with the shipment.
3. Affix sufficient postage and send it to the following address:

Wollke c/o Brillling
Hohenzollernring 86
22763 Hamburg

I hereby withdraw from the contract I concluded for the purchase of the enclosed items:

First Name, Last Name:

Order Number:

If the order has already been paid, we will refund the value of the returned items via the original payment method after receiving the return.

If you paid in advance, please provide your bank details for the refund:

Account Holder:

IBAN:

Please check one or more reasons for returning:

- Color different than expected
- Delivered too late
- Yarn different than expected
- Incorrect delivery
- Insufficient quality
- Selection delivery
- Ordered too much
- Other:

You can find the full cancellation policy on our website under Terms and Conditions.